The Charitable Pharmacy of Central Ohio is located in the Livingston United Methodist Church and licensed by the Ohio State Board of Pharmacy. Staff includes pharmacists, pharmacy technicians, patient services coordinators, pharmacy residents, clinical and hospitality volunteers, and pharmacy students from The Ohio State University College of Pharmacy.

Our patients are Franklin County residents living at or below 200% of the Federal Poverty Level (FPL). For a single individual, this represents an annual income of $23,760; for a family of four, the top income level is $48,600, slightly more than $11,000 per person. We are the only pharmacy in Franklin County that both provides pharmacy services to patients at no charge and qualifies patients for up to twelve months. This continuity of care is especially important for patients with multiple clinical conditions that require ongoing medication and services.

For primarily financial reasons, many of our patients previously avoided preventative and necessary health services until an emergency event forced them to use costly hospital or urgent care services. They often received discharge orders with prescriptions for medications they could not afford to buy and thus suffered a repeated event and returned to the hospital or urgent care for services in a perpetual and costly cycle.

We work daily to break this cycle by dispensing needed medicines for chronic clinical conditions and by providing links to primary and specialty care.

It’s easy to talk about the pharmacy services we provide for the vulnerable people we meet every day. But it’s more than that. In addition to critical pharmaceutical care, we counsel patients on how to take better care of themselves and their families. We help them to understand their health conditions. We monitor their prescription use. We offer health screenings and smoking cessation programs. We alleviate the need for emergency room visits based on non-adherence to prescribed treatment. We also strive to care for the whole health of the patient, including psychological, emotional and spiritual needs by working closely with physicians, psychiatrists, other pharmacists, and a variety of faith-based, social service and healthcare agencies to provide a continuum of care.

For the patients we serve, we provide hope. A lifeline. A sympathetic ear. A shoulder to cry on. A much needed boost. For some, we are there just when they need someone there the most. The Charitable Pharmacy works and we are grateful for our many supporters and partners in the community who make it all possible.
Dear Partners in Mission,

On behalf of all whom we serve, Thank You for your support.

The Mission continues. With the Charitable Pharmacy of Central Ohio, people struggle less and return less often to emergency rooms to obtain the medications they need. With your help, this faith-based mission/ministry of the West Ohio Conference of The United Methodist Church provides resources to assist people to regain their health or manage a chronic illness. Thank You.

During this past year we have said a big Thank You to our founding Executive Director Allan Zaenger, who served this organization in life-changing ways. In recognition and honor of Allan’s exemplary service, we have initiated a Service Award in his name and he is the first awardee. Thank You.

And we have said Hello to our new Executive Director Jennifer Seifert, who actually has worked at the Charitable Pharmacy nearly since its opening as Director of Clinical Services. We feel very fortunate to have Jenni committed to leading this mission going forward. Thank You.

Inside this report you will find the names of individuals, organizations, and institutions that have partnered financially to provide needed assistance in helping strengthen not only individual lives but also our central Ohio community. Thank You.

Our vision is for all people, regardless of age, race, national origin, ethnicity, gender, religion, disability or sexual orientation, to have affordable and sustainable access to prescription medications and pharmacy services that optimize health in our community.

Thank You for helping us in these endeavors. Please read this Annual Report and see the difference you make!

Cyndy Garn
Board President

2015 Board of Directors

Rev. Cyndy Garn, President
Worthington United Methodist Church
Sarah Hudson-Disalle, PharmD, RPh.
The Ohio State Wexner Medical Center
Rev. James Donnan, Secretary
Livingston United Methodist Church
Rev. John Edgar
Church and Community Development for All People
Kathryn Clark, RN, Treasurer
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West Ohio Conference, United Methodist Church

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Michelle Wilhelm
Leromme Williams
Tara Wise
Liz Wojakowski
Luis Ye
Sushan Yu
Christopher Yung
Mengqi Zhang
Stephanie Znosko
Abigail Zormelo

Valued Volunteers

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Rachelle Reed
Marissa Reinhart
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Robert Steven Richardson
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2015 Financials

For every $1 donated, we provide $8 in medicine and other pharmaceutical services.

Revenue

- Contributed Services $236,765
- Other $43
- Sales Revenue $713,511
- Grants & Contributions $401,174

Expenses

- Fundraising $22,377
- Management & General $69,668
- Pharmacy $3,366,788
- Inventory $2,119,580

Annual Fund Supporters

SUSTAINER - $100 - $249
Andrew Alderman
Frederick Andrie
Kelly Barnesh
Jon and Laura Beck
Marialice Bennett
Shirley Brooks-Jones
Capital Area North United Methodist Women
York & Kathryn Clark
Julie Doel
Lynn & Ellyn Dunlap in honor of
Marnel Lyn Dunlap Grace
Rev. John Edgar
Dr. Holly Fashey-Baubeaux
First United Methodist Church Carrollton
Rev. Cyndy Garn
Karen Grice
Niesha Griffith
Kenneth & Karen Hale
Mark Harrell
Sarah Hemker
Nels & Dora Hendrickson
Bridget Hermann
Kristin Langstraat
Wan-Yu Lee
Jennifer Leeper
Dr. Yih-Chen Lin
Gail Lowe
Julie McGlone
John Mulvany
Mary Nowels
Melanie Paglione
Vicki Payne
Pleasant Lions Club
Harold & Linda Prisco
Susan Schnitz CPA
Barbara Seckler
Anita Shwaler
Barbara Sholis
Sarah Tandon
Joel & Meg Teaford
Trinity United Methodist Church
United Methodist Women,
Church of the Messiah
Jill Wellmeier

IN-KIND
In addition to gifts of cash, we benefit from a variety of in-kind gifts and services to help us meet our mission.

Americares
AstraZeneca
Pamela Bertram & Bible Study Group
Clean Scene
Direct Relief
Dispensary of Hope
Merck
OhioHealth
Omnicare
Phizer Inc.
Pharmaceutical Horizons, Inc./Allan Zaenger
PharMerica
West Ohio Conference of the United Methodist Church
Yarn Crafters Circle at Trillium Place
Dear Friends,

As we enter our seventh year of existence at the Charitable Pharmacy of Central Ohio, many of us are in awe of what has grown to be a community pharmacy providing medications and needed pharmacy services to several hundred underserved patients each month. I would invite any of you to stop in and visit us. You’ll see a bustling group of dedicated team members and volunteers working hard to provide the best care possible to the over sixty patients who come through our doors each day. What drives our team and our volunteers is our mission and a deep caring for our patients in need.

We remain dedicated to our model of one-on-one care where a pharmacist or advanced pharmacy intern sits down with each patient to talk about their medications and provide medication counseling, education, and connection to community resources. In 2015, we had over 9,000 patient visits.

We stress empathy and clinical excellence with our advanced intern providers of clinical pharmacy services. Believe it or not, we’ve had 229 advanced interns spend one-month rotations with us during the final year of their doctoral education. I call this our “pay it forward” program as these students learn to become caring, competent pharmacists.

I have received an incredible welcome from so many of our partners during my first months as executive director. As we meet and talk about the community and the needs of our most vulnerable patients, I am grateful for every one of you and your support of the Charitable Pharmacy. We have a common view that our neighbors should not have to worry about how and where to get their medications when they are diagnosed with a serious medical condition. I truly wish you could feel the love and gratitude that our patients so often express as we provide the care and medications your support makes possible. Thank you on behalf of our patients and team.

Sincerely,

Jennifer L. Seifert, R.Ph., M.S.
Executive Director and Pharmacist
Annual Fund Supporters

We rely on generous individual, corporate, foundation and government support to ensure that no Franklin County resident goes without needed medicine due to an inability to pay. The following made our work possible with gifts between January 1 and December 31, 2015.

Circle of Care

**PARTNER IN LIFE - $50,000+**
Franklin County Board of Commissioners
Franklin County Office on Aging
United Way of Central Ohio

**PARTNER IN HEALTH - $25,000 - $49,999**
City of Columbus
Fred W. Carver Fund of The Columbus Foundation
Mount Carmel Health System
Nationwide Children's Hospital
The Ohio State University Health System
OhioHealth
QC Fund of The Columbus Foundation

**PARTNER IN HOPE - $10,000 - $24,999**
Anonymous
Cardinal Health Foundation
City of Columbus
The Columbus Foundation
Columbus Medical Association Foundation
The Reinberger Foundation
Rosati Windows
Jim & Sandy Weiler Family Fund of The Columbus Foundation
West Ohio Conference of the United Methodist Church

**PARTNER IN STRENGTH - $5,000 - $9,999**
American Electric Power
CareSource Foundation
Central Ohio Primary Care Physicians Foundation
Jay & Lisa Godfrey
Lord of Life Lutheran Church
The Ohio State University College of Pharmacy

**PARTNER IN COMPASSION - $1,000 - $4,999**
Sharlene Carson
Church of the Messiah United Methodist Missions Committee
Rev. Jim Donnan & Dr. Sue Leatherman
The Emptage Family Fund
English Family Foundation
Stephen and Cathy Lawrence
Alan & Sherry Mong
William & Margaret Roberts
Deanna Stickley-Miner
United Methodist Community Ministries of the Capitol Area Districts

**AMBASSADOR - $500 - $999**
Melanie Boyd & Steve Abbott
Thomas Hoffer
Livingston United Methodist Church
John & Pam Nestleroth
Dr. Olivia W. Thomas, M.D.
Worthington United Methodist Women
Myra Zaenger

**ADVOCATE - $250 - $499**
Grayson Atha
Church of the Good Shepherd UMC
Church of the Master United Methodist
Amanda Flower
Ryan Forrey
Mirtam Garcellano
Hyde Park Bethlehem United Methodist Church
Jeffrey Jones
Mary Jo Kilroy
Alison Macerollo
Peter Mihaly
Dr. William Mitchell M.D.
Philip & Gail Nelson
Philanthropy Ohio
Brian & Meghan Pierson
Jeff and Jennifer Seifert
Cassandra Southworth
United Methodist Women of First United Methodist
Church of Troy
Maryjo Welker
Allison J. Westrick
Henrietta White-Hoard

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**2015 Highlights**

- 1,550 unique patients were served at our Livingston Avenue location.
- 47,084 prescriptions were distributed, having a marketplace value of more than $3.7 million.
- The Columbus Foundation named the Charitable Pharmacy one of 3 Nonprofits to Watch, recognizing innovative nonprofits poised for an exceptional year of growth and progress.
- We hosted two Post Graduate Year One (PGY1) Community Care pharmacy residents through The Ohio State University Residency Program for a one-year commitment, 60% of which was spent in direct patient care. These residents teach at the university level and conduct major research projects, quality improvement projects, and new service projects.
- Thanks to generous support from the Cardinal Health Foundation, the Good4Growth program was initiated. This new program provided parents, caregivers, and anyone who touches the life of a child with practical tools and tips for creating a happy, healthy environment for kids.
- The Charitable Pharmacy hosted its first dietetic intern from The Ohio State University's Medical Dietetic Division. This student dietitian provided nutrition counseling and education to our patients. She also conducted a major research project involving the nutritional knowledge of our advanced practice interns, working to define and advance the interdisciplinary collaborative roles of dietetics and pharmacy.
- Jennifer L. Seifert, M.S., R.Ph., our new Executive Director, was featured in an article on community pharmacy residencies for Drug Topics magazine, in which she explained the community residency program at The Ohio State University, which appoints two pharmacist residents to the Charitable Pharmacy.
- 140 vaccines were administered to our patients to prevent influenza and pneumococcal infections.
- 190 pharmacists and clinical volunteers, many of them student interns, donated more than 2,000 hours of valuable service to the pharmacy.
- Since the Charitable Pharmacy started, 229 advanced practice pharmacy interns from The Ohio State College of Pharmacy have had one-month rotations at the pharmacy. Each month we host four students who work with our patients directly and gain valuable community pharmacy experience.
In the winter of 2014-2015, there was a young woman in my department who was a top performer. She was a temporary hire, and just the type of person we wanted to become a permanent part of our agency. Unfortunately, she missed a lot of work due to illness. She was being considered for a permanent job, but the hiring manager was concerned about her absenteeism, so I asked one of my supervisors to speak with her. The young woman shared that she had asthma and could not afford her medication so she was not taking it regularly leading to her missing work. The supervisor told her about the Charitable Pharmacy and offered to take her. Once there, our employee met with a pharmacist, got her medicine, and learned how to better manage her condition. Almost immediately, her performance improved. No longer missing work, she was chosen for a permanent state job in March 2015. She was promoted in October 2015 and is doing great. The Charitable Pharmacy not only made a huge impact on her life but on the lives of her family members as well.

- Kimberly

Last Thursday, I hadn’t worked for three weeks and it was hard to get out of bed. I’ve been taking care of my mom and she said let’s pray to find a solution. The next day I went to see a pastor to ask about joining the church, and she referred me here. I am thrilled and feel like I can see the light at the end of the tunnel where before I saw only gloom.

- Lance

Once in a while, a patient comes into the Charitable Pharmacy that just tugs at your heart. I’ve been qualifying patients to receive free medications at the Charitable Pharmacy since the day we opened six years ago. After qualifying thousands of patients, many of the faces and stories start to blend together, but there are some that still strike me. Patty was one of those. She hobbled into my office using a cane and sat in the chair across from me fully expecting me to tell her we couldn’t help her. “My friends told me to lie to you about my income, because I probably make too much, but I won’t lie in a church,” she stated. After taking a look at her income information, I told her she would qualify with us. “You mean you’ll help me get my medicine?” she asked in disbelief. When I said yes, she started to cry. “This month, it’s been so hard,” she explained. “I had to choose between buying food and getting my medicines. I’m just so grateful!” After finishing up the paperwork, I gave her a hug and sent her back out to the lobby to wait for her 15 medications to be filled. When she left, I wrote down her words on a post-it note that I keep taped to my computer. Because sometimes I need a reminder of why I do what I do. It’s because of Patty.

- Mariellyn Dunlap Grace
Director of Patient Services

Our Vision
For all people, regardless of age, race, national origin, ethnicity, gender, disability or sexual orientation, to have affordable and sustainable access to prescription medications and pharmacy services that optimize health in our community.

Our Mission
To provide affordable and appropriate pharmacy services and coordinate access to health care for people who are vulnerable in our community.