2014 Highlights

- In March, the Charitable Pharmacy opened a second location at the Lower Lights Christian Health Center on West Broad Street in the Franklinton area of Columbus. The operation expanded services through a new inventory channel and participation in Medicaid and other prescription drug programs for patients unable to afford program cost shares and copayments.

- The Charitable Pharmacy received designation as a United Way Agency.

- A generous grant from the Franklin County Office on Aging helped us to expand services to seniors living independently who have difficulty affording their medications.

- A new shared faculty position with The Ohio State University College of Pharmacy further enhanced the pharmacy’s relationship with the college and its advance practice pharmacy student interns.

- The results of a study conducted by Pharmacist Holly Fahey Babeaux were published in the January/February edition of the Journal of the American Pharmacists Association. The study of patient-reported outcomes demonstrated that the pharmacy is making a difference in the lives of our patients and likely reducing healthcare costs for the Columbus community.

- A new collaborative initiative began with local free medical clinics Physicians CareConnection and Helping Hands to ensure direct patient enrollment into services.

- The Dispensary of Hope joined donated inventory partners AstraZeneca, Heart-To-Heart, Merck, Omnicare, and Pfizer to make brand and generic inventory available at no charge.

- A new smoking cessation program started for patients committed to quitting.

- 217 pharmacists and clinical volunteers, many of them student interns, donated a total of 2,256 hours.

Thank You!

We rely on generous individual, corporate, foundation and government support to ensure that no Franklin County resident goes without needed medicine due to an inability to pay. The following made our work possible with gifts between January 1 and December 31, 2014.

Circle of Care

PARTNER IN LIFE - $50,000+
Franklin County Board of Commissioners
Franklin County Office on Aging
The Ohio State University Wexner Medical Center
United Way of Central Ohio

PARTNER IN HEALTH - $25,000 - $49,999
City of Columbus
Fred W. Carver Fund of the Columbus Foundation
Mount Carmel Health System
Nationwide Children’s Hospital
OhioHealth
QC Fund of the Columbus Foundation
Robert J. Weiler Fund of the Columbus Foundation

PARTNER IN HOPE - $10,000 - $24,999
American Electric Power Foundation
Anonymous
Central Ohio Primary Care Physicians Foundation
The Ohio State University College of Pharmacy
Osteopathic Heritage Foundation
Rosati Windows
James M. Weiler
West Ohio Conference of the United Methodist Church

PARTNER IN STRENGTH - $5,000 - $9,999
The Columbus Foundation
Jay & Lisa Godfrey
Healthcare Collaborative of Greater Columbus
Lord of Life Lutheran Church

PARTNER IN COMPASSION - $1,000 - $4,999
Cardinal Health Foundation
Church of the Messiah United Methodist Missions Committee
Rev. Jim Donnan & Dr. Sue Leatherman
Alan & Sherry Mong
The Ohio State University College of Pharmacy
Chili Cook-Off

Cardinal Health Foundation
Ellen Rapkin
Margaret & William Roberts
Deanna Stickley-Miner
United Methodist Community Ministries of the Capitol Area Districts

AMBASSADOR - $500 - $999
First United Methodist Church - Carrollton, Ohio
Rev. Cyndy Garn
Thomas Hoffer
Kingsley United Methodist Church
Philanthropy Ohio
Jennifer Seifert
Myra Zaenger

ADVOCATE - $250 - $499
Donahoe Law Firm L.L.C.
Ryan Forrey
Miriam Garcellano
Jeffrey Jones
Mary Jo Kilroy
Livingston United Methodist Church
Allison Macerollo
Peter Mihaly
Dr. William Mitchell
Cassandra Southworth
United Methodist Women, Church of the Messiah
Maryjo Welker
Henrietta White-Hoard

SUSTAINER - $100 - $249
Kelly Bartusch
Melanie Boyd & Steve Abbott
Dorothy Brandon
C2B Solutions, LLC
Church of the Master United Methodist
Lisa Coats
Lynn and Eillyn Dunlap
Rev. John Edgar
Karen Grice
Niesha Griffith

I moved here from California, and went to the welfare office for help. They made the referral for me to come to the pharmacy. I didn’t know what to expect at first, but it’s always a good experience because they treat you with respect.

- Danny
**Community Impact**

**Our Mission**

To provide affordable and appropriate pharmacy services for people who are vulnerable in our community.

**Services:**
- Free and reduced-pay medication
- Counseling on proper medication usage
- Health screenings
- Health and wellness education
- Social program referrals

**In 2014...**

- 2,992 unique patients were served at our Livingston Avenue location, including medication counseling and health information associated with their medications and clinical conditions
- 8,027 prescriptions were distributed, having a marketplace value of more than $4.6 million
- 212 influenza vaccines were administered with a special focus on those with COPD and asthma, heart disease and diabetes. We are working to expand vaccination services to include other preventable illnesses.

**After visiting the pharmacy...**

- Emergency room services or hospitalization needed by our patients decreased by 50%
- The number of prescriptions filled more than doubled (41% to 89%)
- 71% of patients reported that they had increased access to health service providers including physicians, nurse practitioners and pharmacists
- 89% of patients reported that they had a better understanding of how their medicines help control their chronic conditions, believed their overall health was better, and felt that they had more control over their own health

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**2014 Financials**

**Revenue**

- Contributed Services $46,918
- Sales Revenue $116,087
- Grants & Contributions $634,139
- Contributed Inventory $405,021

**Expenses**

- Pharmacy $1,033,083
- Management & General $67,996
- Fundraising $17,457

For every $1 donated, we provide $8 in medicine and other pharmaceutical services.

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Thank you for getting my antibiotic. I did try to go without it for a month but it didn't work. You wonderful people came to my rescue, and now I'm back on track.

- Debbie
Dear Partners in Mission,

On behalf of all whom we serve, Thank You for your support.

We believed it would be true and now we have the proof. With the Charitable Pharmacy of Central Ohio, people struggle less and return less often to emergency rooms to obtain the medications they need. With your help, this faith-based mission/ministry of the West Ohio Conference of the United Methodist Church provides resources to assist people to regain their health or manage a chronic illness. Thank You.

Inside this report you will find the names of individuals, organizations, and institutions that have partnered financially to provide this needed assistance in helping strengthen not only individual lives but our central Ohio community. Thank You.

Our vision is for all people, regardless of age, race, national origin, ethnicity, gender, religion, disability or sexual orientation, to have affordable and sustainable access to prescription medications and pharmacy services that optimize health in our community.

Thank You for helping us in these endeavors. Please read this Annual Report and see the difference you make!

Rev. Cyndy Garn
Board President

Dear Friends,

The Charitable Pharmacy of Central Ohio (CPCO) celebrated the fifth anniversary of our first patients in February this year. Reflecting on this milestone, I am delighted with what we've been able to accomplish, challenged by the need that remains, and deeply grateful for the sacrifices and support of our dedicated board of trustees, donors, area pharmacists, physicians, nurses, pharmacy student interns, social workers, community partner organizations, and many, many hardworking volunteers.

Growth in the delivery of pharmacy services during 2014 included the opening of a satellite location at Lower Lights Christian Health Center, a Federally Qualified Health Center. This location in the heart of Franklinton expanded access to lower cost medicines and enables services to new patients.

You'll find more achievements and financial information in the pages of this report, detailing other innovations made during our busiest year yet. Just as important, however, is what didn't change. We still sat down with every patient who came through our door to ensure that each understood how to properly take prescribed medication. We still checked their blood pressure and tested to determine blood sugar levels. We still directed them to food pantries and mental health counseling when appropriate. Most of all, we still provided—and will always provide—hope, often at very dark times. Over and over again, I’ve seen relief flood over our patients when they learn that they will leave with the medicine they need. It’s a special moment, and I’m thankful for the support all of you provide to turn our best intentions into realities.

Sincerely,

Allan F. Zaenger, R.Ph., MS
Executive Director and Pharmacist

Thank You!

Nicholas Vollman
Jill Wellmeier
Marjorie M. Winhoven
Kathryn & Allan Zaenger
Julie Zaucha

IN-KIND
In addition to gifts of cash, we benefit from a variety of in-kind gifts and services to help us meet our mission.

AstraZeneca
Church of the Messiah: Pamela Bertram & United Methodist Women
Clean Scene
Dispensary of Hope
Lord of Life Lutheran Church:
Affirmation Class & Parents
Merek
Omnicare
Pfizer Inc.
Pharmaceutical Horizons, Inc.
PharMerica
West Ohio Conference of the United Methodist Church
Yarn Crafters Circle at Trillium Place

Annual Report printing donated by OhioHealth
Photography by Stephanie Matthews Photography

Thank You!
The Charitable Pharmacy of Central Ohio is located in the Livingston United Methodist Church and licensed by the Ohio State Board of Pharmacy. Staff includes pharmacists, pharmacy technicians, patient services coordinators, clinical and hospitality volunteers, and pharmacy students from The Ohio State University.

Our patients are Franklin County residents living at or below 200% of the Federal Poverty Level (FPL). For a single individual, this represents an annual income of $23,540; for a family of four, the top income level is $48,500, slightly more than $11,000 per person. We are the only pharmacy in Franklin County that provides pharmacy services to patients at no charge and qualifies patients for up to 12 months, providing continuity of care. This continuity is especially important for patients with multiple clinical conditions that require ongoing medication and services.

For primarily financial reasons, many of our patients previously avoided preventative and necessary health services until an emergency event forced them to use costly hospital or urgent care services. They often received discharge orders with prescriptions for medications they could not afford to buy and thus suffered a repeated event and returned to the hospital or urgent care for services in a perpetual and costly cycle.

We work daily to break this cycle by dispensing needed medicines for chronic clinical conditions and by providing links to primary care and specialty services.