Pharmacy’s New Patient Number Higher than Expected

In the four months since the Charitable Pharmacy first opened on Feb. 26, the number of new patients has been considerably higher than anticipated. In that time, the Pharmacy served more than 430 new patients, many of whom will come back each month for refills on their medications. The Pharmacy had initially expected to serve 900 patients in its first 10 months; now, it looks like that number may be easily surpassed by the end of 2010. In those same four months, the Pharmacy has filled over 3,000 prescriptions at a value of more than $240,000. By the end of the year, the Pharmacy will have provided about 9,500 prescriptions valued at $750,000. None of this would be possible without the support of our many donors and partners—so, thank you!!

Pharmacy Changes Walk-In Procedure

As of Friday, June 25, the Charitable Pharmacy changed its appointment and walk-in procedure. The Pharmacy is no longer scheduling appointments for individual patients; instead, we will accept the first six new walk-in patients on Mondays and Wednesdays, and the first three new walk-in patients on Fridays. Other time slots are reserved for referrals from clinics and social service agencies. Refill patients are accepted at any time during the Pharmacy’s open hours.

Clinics and social service agencies should call or email the Pharmacy to set up appointments for their patients. All patients must bring proof of residence in Franklin County (ie. an ID, utility bill, or lease) and proof of income (ie. pay stub, tax return, food stamps card), or a letter from the clinic/agency stating these details. Patients must also bring either new prescriptions or their current prescription bottles, as well as a list of all prescription and over-the-counter medications the patient is taking.

Did You Know?

• In 2008, the U.S. had 46.3 million uninsured individuals, including 7.3 million children.
• Between 2004 and 2008, the number of adults in Franklin County who did not have access to needed prescription drugs increased by 40%.
• In the past 10 years, the percentage of physician office and outpatient department visits in which the doctor prescribed at least five drugs to a patient more than doubled, to 25% (source: Center for Disease Control).
• In Ohio, 45.4% of children live at or below 200% of the Federal Poverty Level (source: Health Policy Institute of Ohio).
Volunteers make a difference! The Charitable Pharmacy could not operate as it does without the numerous volunteers who give their time to serve others. On the Hospitality side, 12 different volunteers have given more than 184 hours of service as greeters and waiting room aides. For the Clinical side, 10 volunteers have provided more than 127 hours of sorting, dispensing, and counseling. Starting in July, the Charitable Pharmacy will begin hosting OSU Student Pharmacists on rotation.

Patient Feedback Consistently Positive

During its first four months in operation, the staff of the Charitable Pharmacy have received consistently positive feedback from their patients. Below is one such comment:

“I have chronic health problems and was unable to afford my meds because I was uninsured and on unemployment. I had begun feeling VERY poorly before finding the C.P. The staff was genuinely concerned about me and made every effort to get me the meds I so desperately needed! I am feeling 100% better and am eternally grateful for this magnificent, heaven-sent program!”

We can do what we do thanks to you!

Staff Members

Allan Zaenger, Executive Director / Pharmacist
Jenni Seifert, Associate Pharmacist
Tara Schiller, Pharmacy Specialist
Marielyn Dunlap, Patient Services Coordinator
Pamela Carter, Hospitality Aide

Charitable Pharmacy Board Members

Rev. Cyndy Garn (President) Gail Nelson, RPh, Pharm.D.
Olivia Thomas, MD (Vice-President) Bruce Wall, MD
Kathryn Clark, RN Deborah Archie, JD
Rev. Jim Donnan Rev. Dee Stickley-Miner
Rev. John Edgar George Howard
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