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DONOR UPDATE

CHARITABLE PHARMACY OF CENTRAL OHIO, INC.

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600-PATIENT MARK REACHED AT PHARMACY'S 6-MONTH ANNIVERSARY

On August 27, the 6-month anniversary of the Charitable Pharmacy's opening, the Pharmacy qualified and served its 600th patient. Since then, another 80+ patients have been qualified, bringing the total to more than 680. At the end of June, the Charitable Pharmacy implemented a new walk-in procedure, allowing for 6 new walk-in patients on Mondays and Wednesdays, and 3 new patients on Fridays. When needed, a referral from a clinic or hospital may be accepted in addition to the walk-in patients. This means the number of new patients per day has dropped from 8.2 in June to 6.2 in August. This adjustment became necessary as more existing patients return to the Pharmacy for refills month after month. Total patients seen per day increased in that same time from an average of 21.3 to 25.5 patients.



Waiting Room Aide Pamela Carter walks a new patient through the registration process.

DID YOU KNOW?

- Percent of Adults (18-64) in Franklin County living at 200% of Federal Poverty Level or below: 32.9%
- Percent of Adults (18-64) in Franklin County who are uninsured: 11.7%
- Franklin County Health Outcomes (an index based on how long people live and how healthy people feel): Ranked 64 out of 88 Ohio counties
- Franklin County Health Factors (index representing influences on the health of a county): Ranked 54 out of 88 Ohio counties
- Delaware County Health Outcomes & Factors: Ranked 1 out of 88 Ohio counties

(Source: The Health Policy Institute of Ohio website, www.hprio.net)

CPCO: A PATIENT-CENTERED APPROACH

When you walk into a retail pharmacy these days, it's rare to be asked much more than name and birth date. Usually there is a 'consultation' area somewhere between drop-off and pick-up, but that doesn't guarantee a pharmacist who's available to answer your questions—or who knows anything about you. It's understandable—the pharmacy industry is booming, with people living longer and taking more medications than ever before.

At the Charitable Pharmacy, we take a

more patient-centered approach. With new patients, a pharmacist or fourth-year pharmacy student sits down with the patient to go through his/her medical and medication history, ensuring that the patient's medications won't interact or be duplicated. At each successive visit, for refills or new prescriptions, the patient is given the opportunity to meet again with a pharmacist/student to ask any questions they might have. The process takes longer, but we've found that most patients are grateful for the one-on-one attention.

OSU STUDENT PHARMACISTS MAKE A DIFFERENCE!



Since July, the Charitable Pharmacy has hosted four different P-4 Pharmacy Students from The Ohio State University as part of their clinical rotation process. P-4 students are in their fourth year of pharmacy school and have most of the knowledge of a practicing pharmacist. Other levels of pharmacy students have been instrumental in counting and sorting donated medications to provide essential brand name medications for the Charitable Pharmacy. In the future, the Pharmacy will also look to host students from Cedarville and Findlay universities. High school and pre-pharmacy students are also utilized as volunteers in the Pharmacy's daily activities.

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STAFF MEMBERS

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Jenni Seifert, Associate Pharmacist
Tara Schiller, Pharmacy Specialist
Mariellyn Dunlap, Patient Services Coordinator
Pamela Carter, Hospitality Aide



Charitable Pharmacy
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